



Streetworks inspection and defect management service

Improving your highways

Delivering excellence in
the built environment

Under Section 72 of the New Roads and Street Works Act (NRWSA) 1991, local authorities have a statutory duty to inspect and monitor live works and subsequent reinstatements by utility companies on the highway.

10% of these inspections can be charged to the utility company however, in addition an Authority can choose to inspect over this statutory minimum, to help ensure their highway network remains as safe possible and remains in a good condition.

Where an inspection of a reinstatement is found to be non compliant, a defect notification is raised and sent to the utility company advising them to come back and repair the reinstatement to the statutory standard. Subsequent inspections will then take place following the second repair to make sure it's completed to the required standard. All of these follow-up inspections are chargeable by the local authority to the utility company.



What's the challenge?

The challenge for many local authorities is that they simply do not have the capacity to inspect or administer these inspections.

This means utility companies are not being held responsible for overrunning works and inadequate repairs which increases highway maintenance costs in the future for the local authority.

How can we help?

We can provide an end-to-end inspection and defect service which inspects any utility works to ensure all legislative requirements are met.

Our experienced highways inspectors have the capacity and expertise to not only hit local authority inspection targets and to monitor the highway occupancy of utility companies, but they can also complete any additional inspections needed to help keep the highway safe and roadworthy.

Our service includes completing:

- > Any volume of inspections of live works
- > Any volume of site occupancy monitoring
- > Any volume of inspections of the different stages of reinstatements
- > Full defect management
- > Inspections that are administered in compliance with legislation and codes of practice, recorded on the local authorities own Street works Database and are fully EToN compliant.

Did you know that Section 74 of the NRSWA also allows local authorities to charge utility companies for unreasonable occupation of the highway?

This means local authorities can complete site occupancy monitoring inspections and if the utility companys' works are overrunning, then charges can be levied to them for causing unplanned occupancy and disruption to the highway.

Spotlight on our inspections system

We use a bespoke mobile working software called NOMAD for carrying out our inspections. NOMAD seamlessly communicates with any EToN system and provides:

- > Photographs of every inspection
- > Route optimisation
- > Increased outputs and reduction in idle time
- > Live tracking for lone workers
- > Full monitoring and performance data of outputs from Street Works Inspectors
- > Full management inspection of utility company performance

The benefits

By having more utility reinstatements inspections on the highway network it will:

- > Generate financial savings
- > Create service improvements
- > Generate revenue
- > Generate better road conditions
- > Reduce disruption
- > Encourage behavioural change

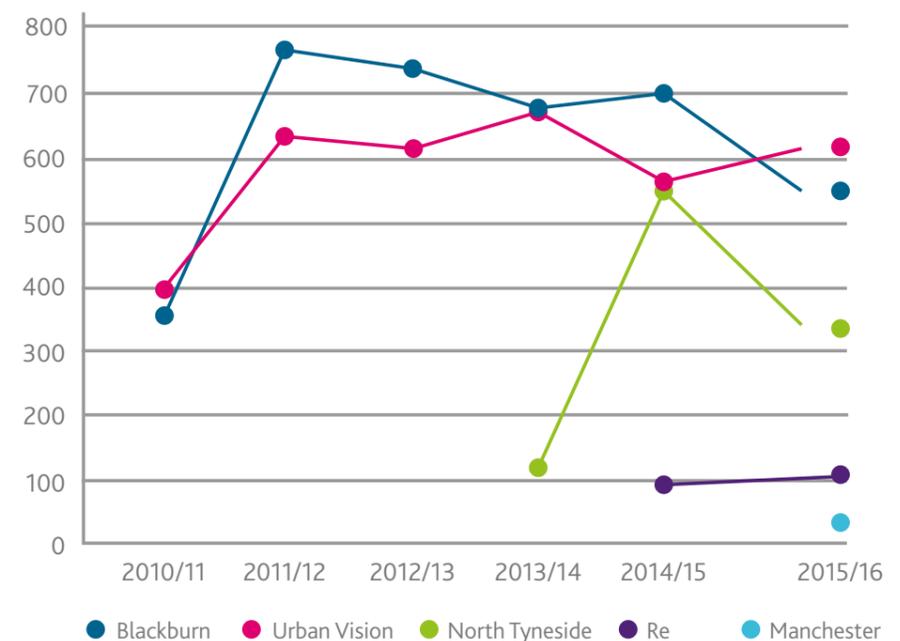
More specifically our customers can:

- > Recover the cost of reinstatement test failures
- > Carry out an increased number of defect inspections at a value of £47.50 each
- > Implement software to ensure improved and robust monitoring at all stages

Our experience

We've carried out inspection services on behalf of Blackburn with Darwen Council, Salford City Council, London Borough of Barnet and North Tyneside Council.

Income increase from initial benchmarking per authority



Did you know?



We offer an **end to end service**, including initial inspections and managing all communications and rectifications of the reinstatement with statutory undertakers.



There is **no upfront investment** as we take on the risk of delivering the service.



Local authorities have the **option to add** on our proven coring service which physically extracts and tests the utility reinstatement.



We have our own **UKAS** accredited laboratory for testing reinstatements.



Our **focus on training and safety** ensures all inspectors conduct robust assessments.



We **offer training** to poorly performing statutory undertakers **to help** them **increase** compliance with the

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 www.urbanvision.org.uk

 info@urbanvision.org.uk

 0751 518 8369

 @urbanvision_uk

 Urban Vision Partnership Limited